

Perception Weekly Analytics Report

7/18/2016 To 7/24/2016

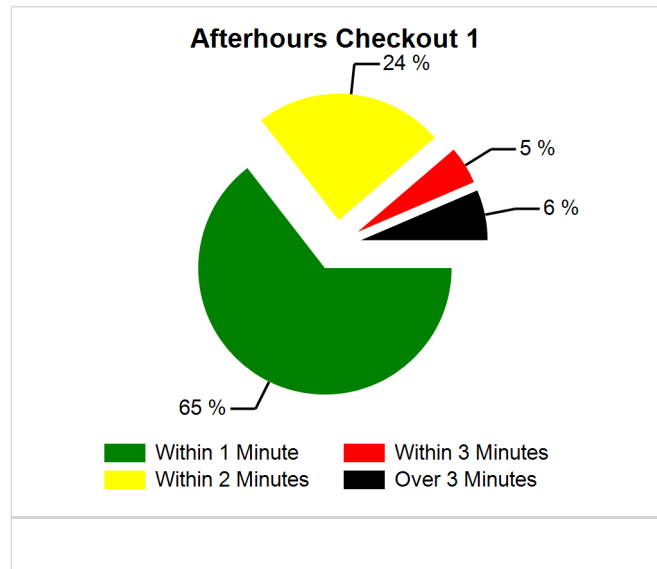
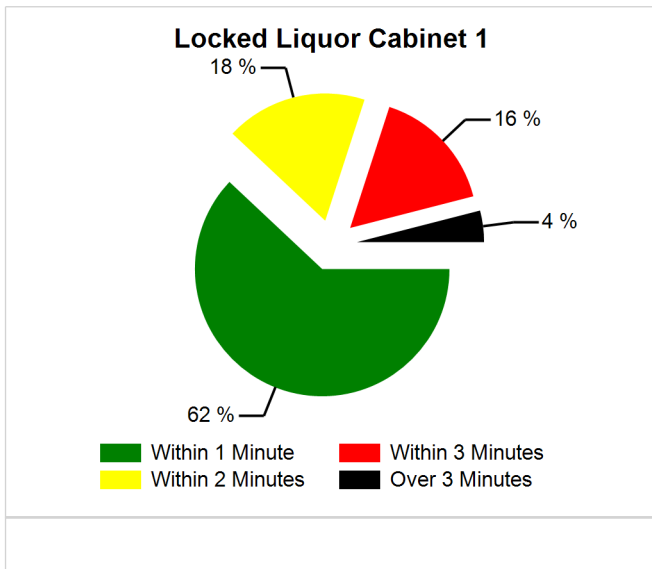
Safeway 3011 Petaluma

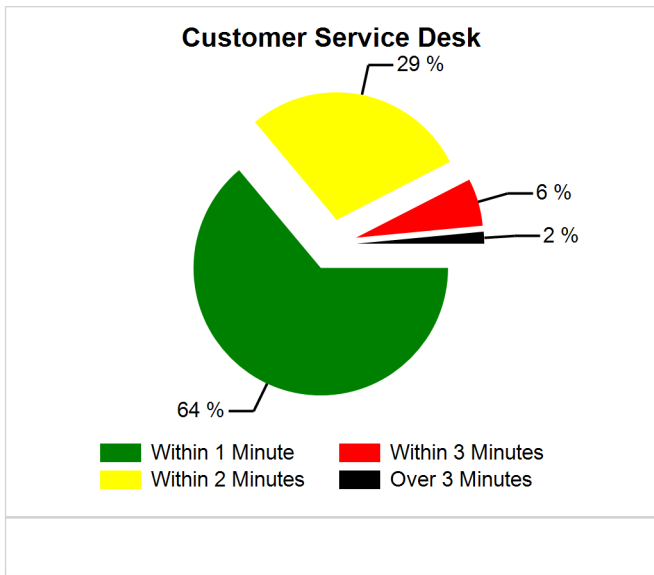
eMail To:

Department	Button Pushes	Battery
Locked Liquor Cabinet 1	48	Good
Afterhours Checkout 1	124	Good
Customer Service Desk	133	Good

Sensor Battery Status	
Afterhours Front Door Entry 1	Good
Liquor Entry Afterhours 1	Good
Liquor Entry Afterhours 2	Good
Pharmacy Freezer 1	Good
Pharmacy Refrigerator 1	Good

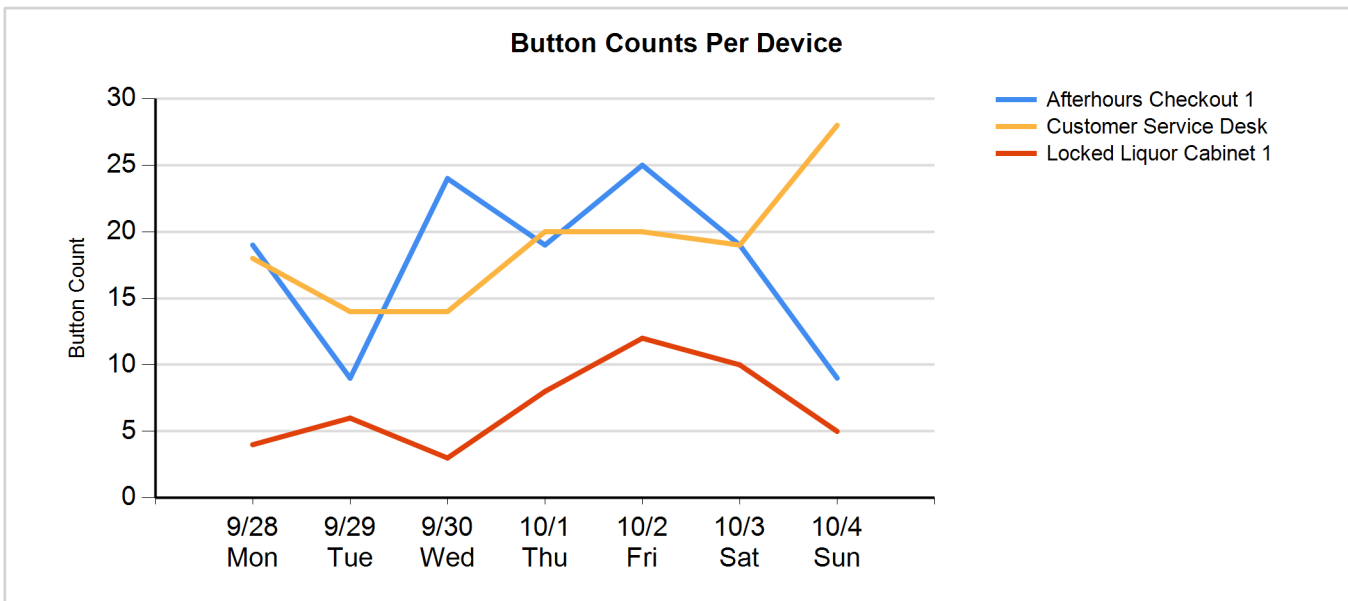
When responding to a customer assistance request, the employee pushes the call button reset, logging their response time. These response times are represented in the pie chart. Their response times are broken into four categories as follows; within 1 minute, 1-2 minutes, 2-3 minutes or did not respond within 3 minutes.



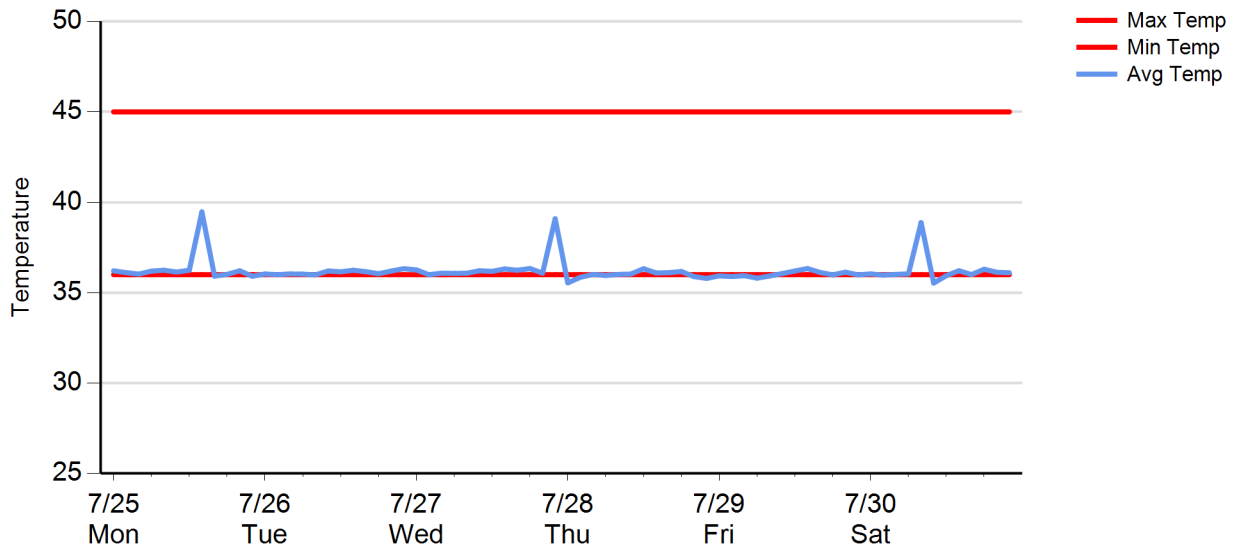


After hours customer count from 11:00 pm to 6:00 am	
Monday	129
Tuesday	139
Wednesday	119
Thursday	148
Friday	162
Saturday	178
Sunday	142
Weekly Total	1017

The button count chart shows you how many times each device had its button pushed for each day of the week covered in the report.



Temperature Chart - Pharmacy Refrigerator 1



Temperature Chart - Pharmacy Freezer 1

